# Using Implementation Mapping to Plan or Select Implementation Strategies

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### **Definition and Types of Strategies**

**Implementation Strategies** – Methods or techniques used to enhance the adoption, implementation, sustainment, and scale-up of a program or practice.

**Discrete Strategy** – Single action or process (e.g., reminders, audit and feedback, supervision)

**Multifaceted Strategy or Implementation Intervention** – Combination of multiple discrete strategies.

### Implementation Strategy Types/Taxonomies

Powell et al. Implementation Science (2015) 10:21 DOI 10.1186/s13012-015-0209-1



#### RESEARCH

#### Open Access

A refined compilation of implementation strategies: results from the Expert Recommendations for Implementing Change (ERIC) project

Byron J Powell<sup>1\*</sup>, Thomas J Waltz<sup>2</sup>, Matthew J Chinman<sup>3,4</sup>, Laura J Damschroder<sup>5</sup>, Jeffrey L Smith<sup>6</sup>, Monica M Matthieu<sup>6,7</sup>, Enola K Proctor<sup>8</sup> and JoAnn E Kirchner<sup>6,9</sup>

Waltz et al. Implementation Science (2015) 10:109 DOI 10.1186/s13012-015-0295-0



#### SHORT REPORT



Use of concept mapping to characterize relationships among implementation strategies and assess their feasibility and importance: results from the Expert Recommendations for Implementing Change (ERIC) study

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### Challenges in Selecting Implementation Strategies

- While some compilations exist, they may be less relevant for certain settings (clinical vs public health or community settings)
- Strategies included in compilations are broad and may represent qualitatively different things (delivery channel, assessments, processes)
- Limitations of the empirical literature in describing strategies
- Underutilization of conceptual models and theories in the literature,
- Variations related to the EBPs and the contexts in which they are implemented

Waltz, et al. 2014; Powell et al. 2017, Waltz, et al. 2019

# How do we select or develop implementation strategies?

 Assess factors influencing implementation processes and outcomes (e.g. characteristics of the innovation, setting, preferences of involved stakeholders, barriers and facilitators)





#### It's not that easy



### Methods for Designing and Tailoring Implementation Strategies

- Group Model Building
- Conjoint Analysis
- Concept Mapping
- Intervention Mapping

#### Methods to Improve the Selection and Tailoring of Implementation Strategies

Byron J. Powell, PhD Rinad S. Beidas, PhD Cara C. Lewis, PhD Gregory A. Aarons, PhD J. Curtis McMillen, PhD Enola K. Proctor, PhD David S. Mandell, ScD

Baker et al. (2015); Bosch et al. (2007); Colquhoun et al. (2017); Grol et al. (2013); Powell et al. (2017)

### Health Promotion

"Any planned combination of educational, political, regulatory, or organizational supports for actions and conditions of living conducive to the health of individuals, groups, and communities" (Green & Kreuter, 2005).

Importance of <u>socio-cultural and economic influences</u> of health.

- 1) Health Behavior
- 2) Health Services
- 3) Health Policy
- 4) Community Action
- 5) Supportive Environments

Potvin & Jones, Can J Public Health 2011

# History of Intervention Mapping

Stimulated by questions that include how and when to:

≻Use theory?

- ≻Apply empirical evidence?
- ≻Collect new data?

...to create effective behavior or systems change interventions





- How to take an ecological approach to program planning?
  - How to address changing the behavior of people in the environment?
  - How to address the complexity of multicausation of problems and multi-level intervention points?

### What is Intervention Mapping?

- A systematic approach to multilevel intervention development, implementation & evaluation
- Uses an ecological approach
- Provides a framework for decision-making at each step of development
  - Theory
  - Empirical evidence
  - New data
  - Community input
- Incorporates community participatory processes

Bartholomew Eldredge, LK, Markham, CM, Ruiter, RAC, Fernández, M.E., Kok, G, Parcel, GS (Eds.). Jan 2016. *Planning health promotion programs: An Intervention Mapping approach* (4th ed.). San Francisco, CA: Jossey-Bass



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#### PLANNING HEALTH Promotion Programs

AN INTERVENTION MAPPING APPROACH

FOURTH EDITION

B JOSSEY-BASS



## Intervention Mapping:

A Systematic Approach for Intervention Development, Implementation and Adaptation

#### Three ways to use IM for D&I

- 1. Designing multi-level interventions in ways that enhance their potential for being adopted, implemented, and sustained
- 2. Designing implementation strategies to influence adoption, implementation, and continuation (Implementation Mapping)
- 3. Using IM processes to adapt existing

evidence-based interventions

Bartholomew Eldredge, LK, Markham, CM, Ruiter, RAC, Fernández, M.E., Kok, G, Parcel, GS (Eds.). Jan 201). *Planning health promotion programs: An Intervention Mapping approach* (4th ed.). San Francisco, CA: Jossey-Bass.



### What is Implementation Mapping?

The Use of the Intervention Mapping Protocol for planning Implementation Strategies (Implementation Interventions).

Implementation Science + Intervention Mapping = Implementation Mapping



Fernández ME, et al.Implementation Mapping: Using Intervention Mapping to Develop Implementation Strategies, *Frontiers in Public Health*, 2019, 7:158. doi: 10.3389/fpubh.2019.00158. eCollection 2019. PMID: 31275915; PMCID: PMC6592155.

### **Implementation Mapping**



Fernandez Maria E., ten Hoor Gill A., van Lieshout Sanne, Rodriguez Serena A., Beidas Rinad S., Parcel Guy, Ruiter Robert A. C., Markham Christine M., Kok Gerjo. Implementation Mapping: Using Intervention Mapping to Develop Implementation Strategies. *Frontiers in Public Health*, 7, 2019.

#### Implementation Mapping Logic Model



#### Implementation Mapping Logic Model



### **Implementation Mapping Tasks**

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Fernandez, Maria E., et al. "Implementation mapping: using intervention mapping to develop implementation strategies." Frontiers in public health 7 (2019): 158.

### Simplified Implementation Mapping Logic Model



Fernandez, Maria E., et al. "Implementation mapping: using intervention mapping to develop implementation strategies." *Frontiers in public health* 7 (2019): 158.

### Figuring out the WHAT and WHY before the HOW

#### Specify Implementation Sub-Tasks (Performance Objectives):

What are the subcomponents of the Implementation behavior? What do the program implementers need to do to deliver the essential program components with acceptable completeness, fidelity, and adaptation?

#### Determinants (personal and environmental or contextual):

What factors are influencing implementation?

Outcome expectations, Self-efficacy, Attitudes about the innovation (attitudes and beliefs about relative advantage, complexity, compatibility, etc.); culture, implementation climate, etc.

### the How...

#### Implementation Strategies have Theoretic Change Methods and Practical Applications

- A *method* is a general process for influencing changes in the determinants of behavior and environmental conditions (*element of core functions*)
  - e.g. Persuasion, Active learning, Social support, Dissonance reduction, Modeling, Skill-building change techniques at both the individual and the environmental (e.g. organizational) level.
- A practical application is a concrete, real-world technique for operationalizing methods in ways that fit with the intervention group and the context in which the intervention will be conducted=how you will present and deliver the theoretical method. (Forms- activities that operationalize, carry out & achieve the functions)
  - e.g. Workshops, Discussion, Problem analysis, Role-playing, Team meetings, Problem-solving, Guided practice, Newsletters, Model stories, Resources, Information, Online or face-to-face training.

#### Texas CDC Colorectal Cancer Control Program

Texas FQHC Partners	Counties Served <mark>Urban/Rural</mark>	# of Clinic Sites	CRCS Rate (%)	CPRIT CRCS Program			
TEXAS GULF COAST REGION							
Gulf Coast Health Center	Jefferson, Orange, Hardin/Jasper	5	4.8	х			
Coastal Health & Wellness	Galveston	2	15.4	х			
Amistad Community Health Center	Nueces	1	18.8	х			
Access Health	Austin, Colorado, Fort Bend, Waller/Wharton	5	31.8				
Avenue 360	Harris	6	34.4				
EAST TEXAS REGION							
Hope Community Medicine	Panola, Shelby, San Augustine	3	6.0	х			
Genesis PrimeCare	Bowie, Gregg/Cass, Harrison, Marion	3	25.6	х			
Wellness Pointe	Gregg, Upshur/Camp, Titus, Wood	5	27.8	х			
East Texas Community Health Services	Angelina, Nacogdoches	3	53.0	х			
Carevide	Collin, Hunt, Fannin, Delta, Kaufman, Hopkins	6	29.0	х			
Total: 10 FQHCs	Urban: 16 Rural: 16 Total: 32	39	24.7				









#### Conceptual Framework for Implementation Strategy Development and Tailoring









Using Implementation Mapping to Increase Adoption and Implementation of Salud En Mis Manos (SEMM), a Breast and Cervical Cancer Screening & HPV Vaccination Intervention For Medically Underserved Latinas.



Lara S. Savas, Preena Loomba, Ross Shegog, Marlyn Allicock, Crystal Costa, Ashley M. Hedrick, Amanda S. English, Roshanda S. Chenier, Christine Markham, Maria E. Fernandez.

#### Poster 214 Session: Clinical Care Settings: System-Level Interventions session



Using Implementation Mapping to Increase Adoption and Implementation of *Salud En Mis Manos* (SEMM), a Breast and Cervical Cancer Screening & HPV Vaccination Intervention For Medically Underserved Latinas.

Implementers	Determinants	Methods	Practical Applications
Clinic leadership	<ul> <li>Relative Advantage</li> <li>Priority</li> <li>Trialability</li> <li>Outcome Expectation</li> <li>Complexity</li> <li>Skills and Self-Efficacy</li> <li>Compatibility</li> <li>Specific implementation climate support</li> </ul>	<ul> <li>Goal setting</li> <li>Modeling</li> <li>Environmental reevaluation</li> <li>Skill building</li> <li>Verbal Persuasion</li> <li>Technical Assistance</li> </ul>	<ul> <li>Video introducing the SEMM program, components and benefits and effectiveness data;</li> <li>SEMM Clinic work flow and SEMM readiness inventory;</li> <li>SEMM Staff SMART Goals Guidelines</li> </ul>
Clinic Program Coordinator	<ul> <li>Skills and Self-Efficacy</li> <li>Priority</li> <li>Complexity</li> <li>Knowledge</li> </ul>	<ul> <li>Active Learning</li> <li>Skill building</li> <li>Persuasion</li> <li>Environmental reevaluation</li> </ul>	<ul> <li>SEMM Implementation Inventory;</li> <li>Interactive skills and tips training for CHWs;</li> <li>SEMM Materials and Implementation Steps Checklist</li> </ul>

Lara S. Savas, Preena Loomba, Ross Shegog, Marlyn Allicock, Crystal Costa, Ashley M. Hedrick, Amanda S. English, Roshanda S. Chenier, Christine Markham, Maria E. Fernandez.

Poster 214 Session: Clinical Care Settings: System-Level Interventions session



### Enhancing the Impact of Implementation Strategies





Edited by DAVID A. CHAMBERS, CYNTHIA A. VINSON, and WYNNE E. NORTON

OXFORD

#### Enhancing the Impact of Implementation Strategies in Healthcare: A Research Agenda

Byron J. Powell <sup>1,2,3\*</sup>, Maria E. Fernandez <sup>4</sup>, Nathaniel J. Williams <sup>5</sup>, Gregory A. Aarons <sup>6</sup> Rinad S. Beidas <sup>78,0</sup>, Cara C. Lewis <sup>10</sup>, Sheena M. McHugh <sup>11</sup> and Bryan J. Weiner <sup>12</sup>

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INTRODUCTION

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 Enhance methods for designing and tailoring

- 2) Specify and test mechanisms of change
- 3) Improve tracking and reporting of strategies
- 4) Conduct more effectiveness research

# 5) Increase economic evaluations

Powell, Garcia, & Fernandez (2019)

#### CORE PROCESSES FOR IDENTIFYING BARRIERS AND FACILITATORS OF IMPLEMENTATION

- <u>Core processes</u> are a set of helpful actions or tools that can provide a systematic way to identify and prioritize potential barriers and facilitators to implementation.
- Community and stakeholder engagement should be integrated with four main core processes:
  - 1.<u>Brainstorm</u> potential barriers and facilitators (based on experience, past needs assessments, and published literature)
  - 1. Use theories and frameworks
  - 2.Collect new data

3. <u>Prioritize</u> the most important and changeable factors

Practical Implementation Science Moving Evidence into Action

Bryan J. Weiner Cara C. Lewis Kenneth Sherr Editors

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#### USING IMPLEMENTATION MAPPING TO PUT IT ALL TOGETHER

- Tools within IM can also help organize and <u>prioritize</u> information about barriers and facilitators to implementation.
- Implementation logic (IM) models provide a schematic representation of (hypothesized) causal relationships between determinants (barriers and facilitators) and outcomes.



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### Implementation Mapping for Selecting, Adapting and Developing Implementation Strategies

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# Thank You!

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