

# Lessons Learned for Virtual Consensus Building: NYC CPRN

## Case Example 1: Modified Delphi Process for Consensus Building

- Delphi technique is a group communication process for achieving convergence of opinion on real-world knowledge from stakeholders and content experts using a series of anonymous questionnaires
- Process: Implement Delphi process including pre-work and real-time virtual activities.
  1. Conduct 2-3 rounds of online surveys to prioritize or rate items using REDCap, Qualtrics, etc.;
  2. Facilitate virtual interactive confirmatory discussion (virtual real-time polling if needed)

## Case Example 2: Virtual Real-Time Consensus Building

- Process: Conduct real-time polling embedded into virtual meetings using Slido Live Poll (or Zoom, Mentimeter)
  - Rating polls to select top 3 priorities/themes in multiple real-time rounds.
  - Open text polls to:
    1. Crowdsourcing topics/priorities for the group;
    2. Create word clouds to capture themes for discussion

The image displays three screenshots from a virtual meeting interface. The top-left screenshot shows a Slido poll question: "On a scale of 1-7, how are you feeling today?" with a bar chart showing the following distribution: 0% for 1, 0% for 2, 12% for 3, 20% for 4, 32% for 5, 24% for 6, and 9% for 7. The top-right screenshot shows a Slido word cloud for the question "In one word, what's your biggest challenge you're facing when working from home?" with words like "loneliness", "motivation", "parenting", "socializing", "internet", "kids", "communication", "unplugging", "concentration", and "online setup". The bottom-right screenshot shows the NYU Langone Health logo.