**PDSA Cycle Activity**

Let’s brainstorm about a small quality improvement project. Think about a strategy and consider the early parts of the cycle.

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| PDSA Model for Improvements | Answers |
| Planning | |
| * What are you trying to accomplish? State the aim(s). |  |
| * QI Project: |  |
| * Choose a type of client reminder (e.g., call, letter) for the change to be tested. |  |
| * How long will it take to implement the change? |  |
| * Who are the stakeholders in your system? |  |
| * What are the actors? What resources do you need? |  |
| * What will you measure (indicator)? |  |
| Doing | |
| * What data will you collect (data source)? |  |
| * How will you document processes? |  |
| Studying | |
| * How will you know that the change is an improvement? |  |